

Preparing your Syringe Pump (Single/Dual) for Return

- Remove any syringe(s) from the syringe holder(s).
- In manual mode move the plunger pusher(s) to approximately the midpoint of the lead screw.

To enter manual mode press **(M)**

Press the left / right arrows **(← →)** to move the plunger pusher along the lead screw.



Packing List

The items to be returned are:

- Syringe Pump (Single / Dual)
- Power Adapter
- Power Cable

- **If you have the original packaging, Ossila branded box and outer box, please follow steps I-IX. If you do not have the original packaging, follow steps 1-5.**
 1. Wrap the unit in three layers of bubble wrap (or use similar packaging material).
 2. Place the unit in a suitably sized shipping box which provides space between the outer packaging and the unit.
 3. Fill any empty space with packaging void fill (or similar packing material).
 4. Seal along the centre of the shipping box and attach the shipping documentation and shipping labels as instructed by Ossila.
 5. Await collection of your return.



- I. Place the unit in the original bubble bag (or if not wrap the unit in three layers of bubble wrap).
- II. Place void fill (or use similar packaging material) into the bottom of the Ossila Branded box.
- III. Place the wrapped unit, power supply and power cable in the box.
- IV. Use additional void fill (or use similar packaging material) to fill the empty packaging space.
- V. Fold the flaps and seal the box.
- VI. Place 4 foam corner parts into the bottom of the brown outer box and then suspend the Ossila branded box on top of the corner parts. Place the remaining 4 corner foam parts on to each corner of the branded box.



- VII. Fold the flaps of the outer box and seal along the centre of the box.
- VIII. Attach the shipping documentation and shipping labels as instructed by Ossila.
- IX. Await collection of your return.