

## Preparing your UV Ozone Cleaner for Return

- Remove any substrates/samples from the tray.
- Vent the unit by leaving the tray open in an active fumehood for 20-30 minutes.

### Packing List

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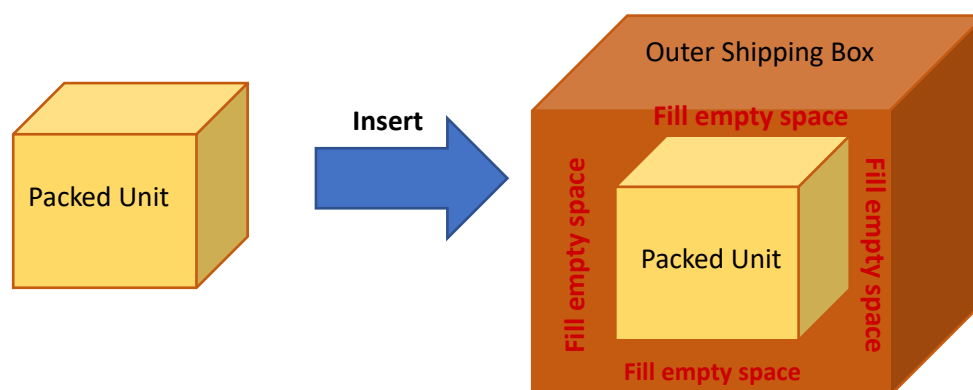
Items to be returned:

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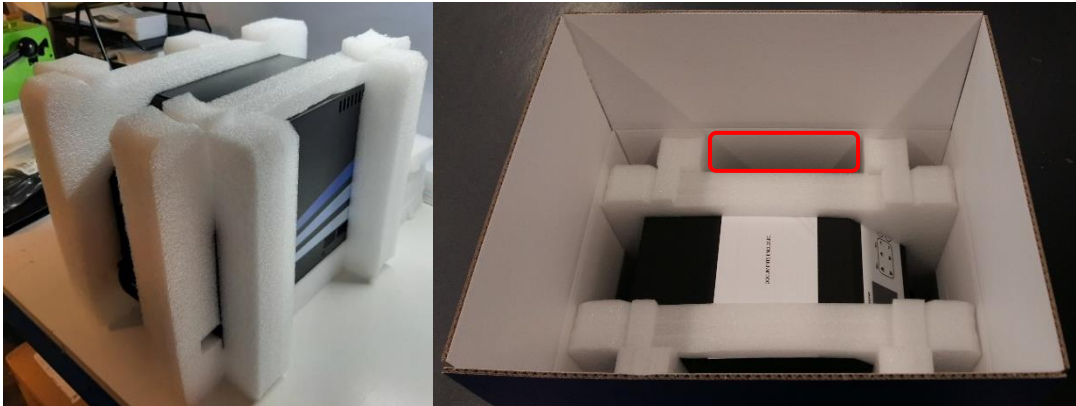
- UV Ozone Cleaner
  - Power Cable
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*Note:* It is very important to correctly package the unit and add as much protection as possible, to reduce the risk of the mercury lamps being broken during shipping.

- If you have the original foam packaging, Ossila branded box and outer box, please follow steps I-VII. Otherwise, follow steps 1-8.
  1. Wrap the equipment in three layers of bubble wrap (or similar packaging material).
  2. Place the unit and power cable in a suitable size shipping box (there should be a roughly 2.5cm gap between the unit and the box walls).
  3. Fill any empty space with packaging void fill (or similar packing material).
  4. Securely seal the shipping box.
  5. Take another shipping box which will accommodate the packed unit, and which provides space between the outer box and unit box. Add a sufficient amount of packing peanuts or similar packing material to the bottom of the box, insert the packed unit, fill the empty space with packing peanuts or similar packing material. – example below.
  6. Seal the outer shipping box and attach the shipping documentation and shipping labels as instructed by Ossila.
  7. Write the RMA number clearly on the outside of the box.
  8. Await collection of your return.



- I. Place the unit into the custom cut foam and the into the Ossila branded box. Place the power cable into the void – highlighted.



- II. Fold the flaps and seal the branded box.
- III. Place 4 foam corner parts into the bottom of the brown outer box and then suspend the Ossila branded box on top of the corner parts. Place the remaining 4 corner foam parts on each corner of the branded box.



- IV. Fold down the flaps of the brown outer box and seal along the centre of the box.
- V. Attach the shipping documentation and shipping labels as instructed by Ossila.
- VI. Write the RMA number clearly on the outside of the box.
- VII. Await collection of your return.